

## Anti-Social Behaviour Policy Consultation

<https://consultation.oxford.gov.uk/community-services/anti-social-behaviour-policy-consultation>

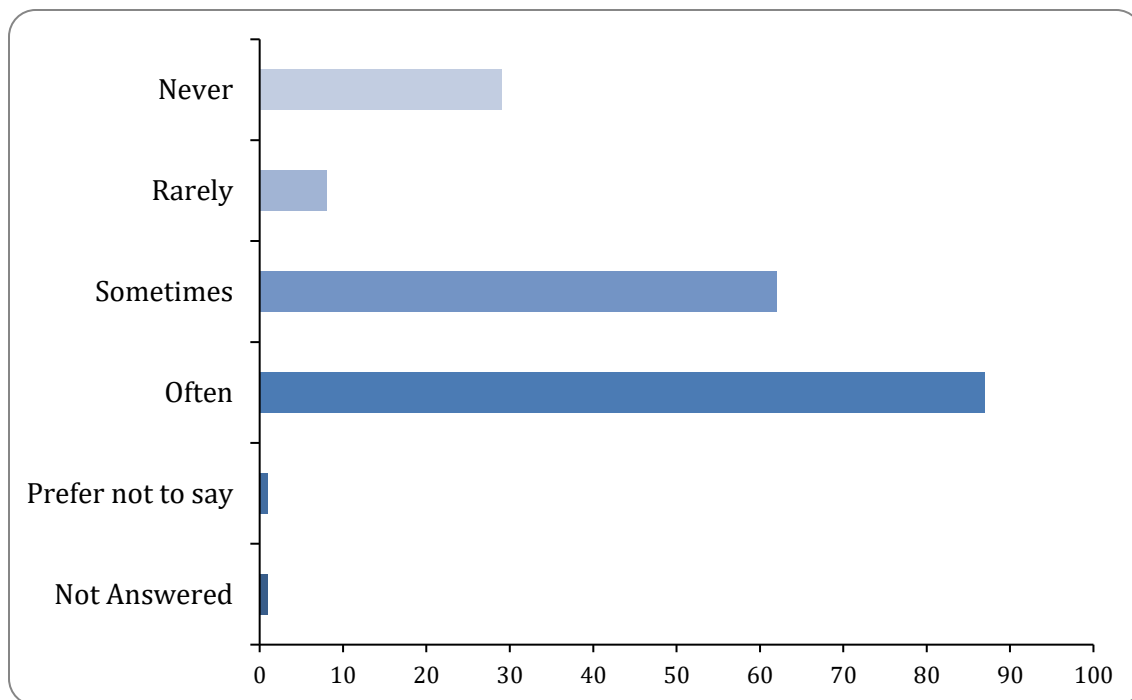
This report was created on Tuesday 05 August 2025 at 10:18

The activity ran from 09/06/2025 to 04/08/2025

Responses to this survey: **188**

### 1: Have you experienced any anti-social behaviour (ASB) in the last 12 months? ASB experience

There were 187 responses to this part of the question.



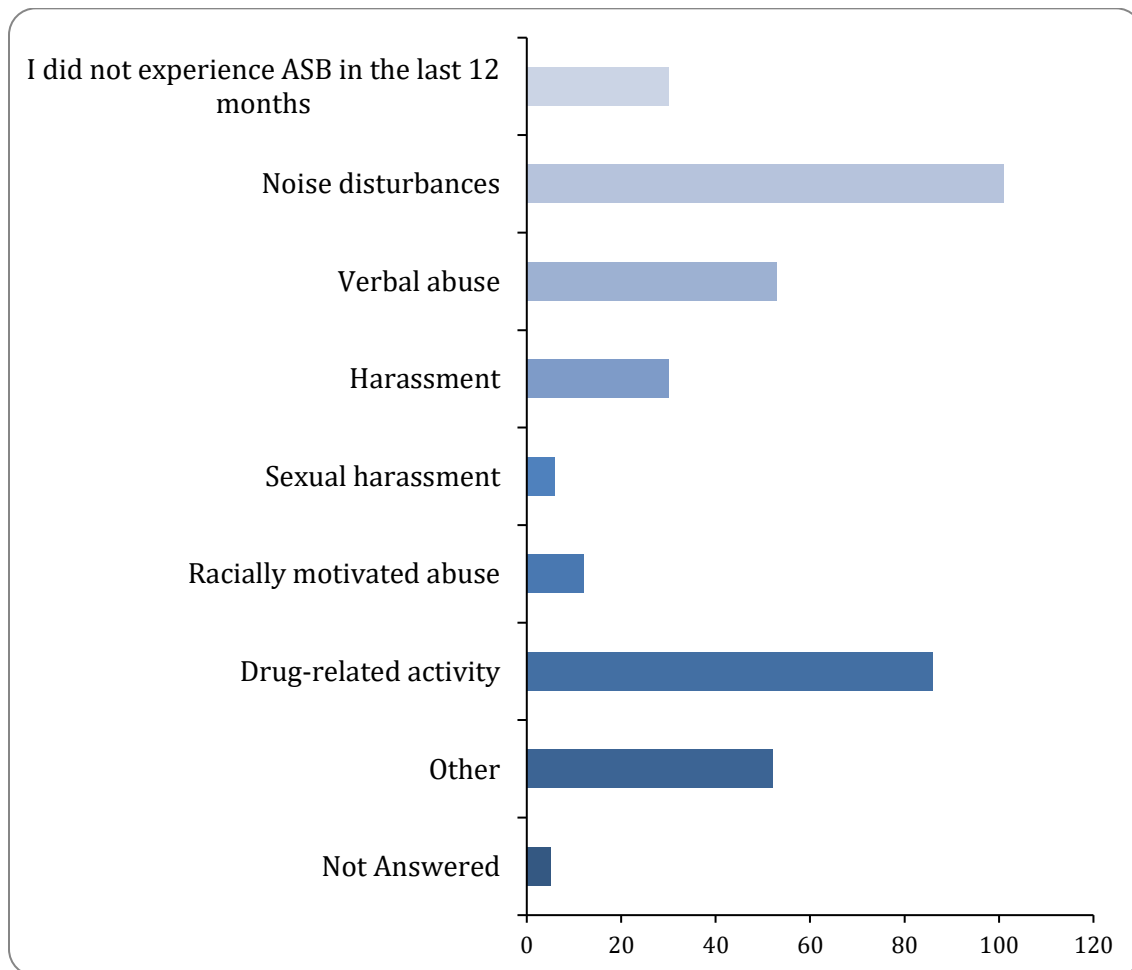
Option	Total	Percent
Never	29	15.43%
Rarely	8	4.26%
Sometimes	62	32.98%
Often	87	46.28%
Prefer not to say	1	0.53%

<b>Not Answered</b>	<b>1</b>	<b>0.53%</b>
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## 2: Which type(s) of ASB have you experienced in the last 12 months?

### ASB incidents

There were 183 responses to this part of the question.



Option	Total	Percent
<b>I did not experience ASB in the last 12 months</b>	30	15.96%
<b>Noise disturbances</b>	101	53.72%
<b>Verbal abuse</b>	53	28.19%
<b>Harassment</b>	30	15.96%
<b>Sexual harassment</b>	6	3.19%
<b>Racially motivated abuse</b>	12	6.38%
<b>Drug-related activity</b>	86	45.74%

<b>Other</b>	52	27.66%
<b>Prefer not to say</b>	0	0.00%
<b>Not Answered</b>	5	2.66%

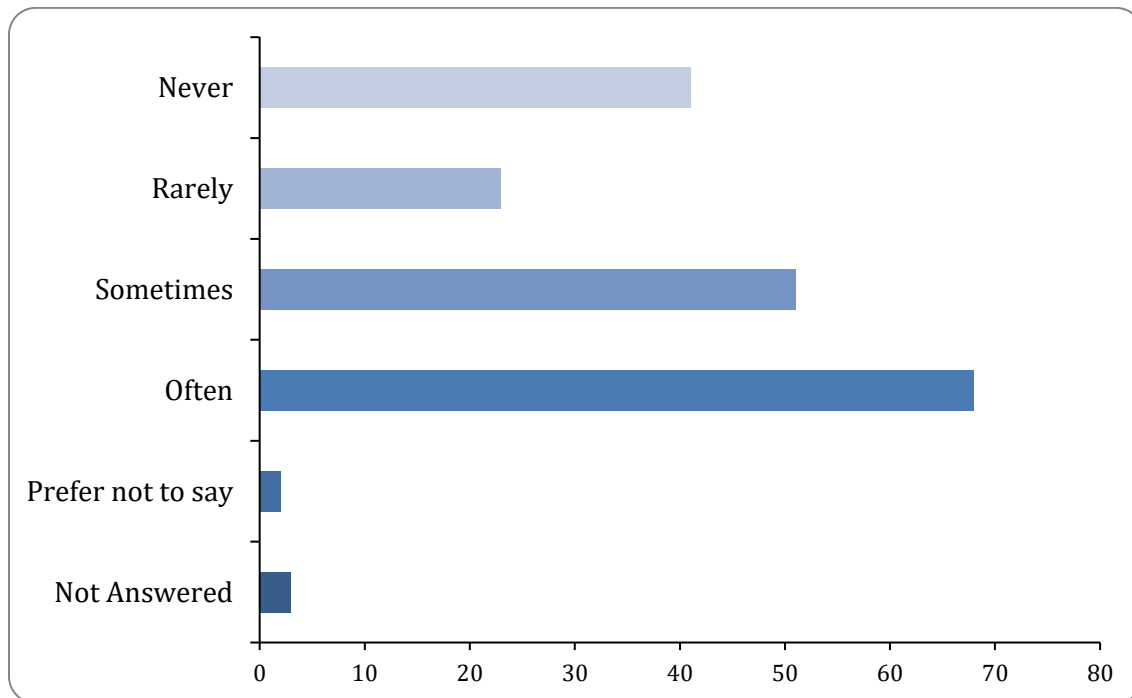
**If you selected 'other', please specify below:**

There were 51 responses to this part of the question.

### 3: Have you experienced environmental crime in the last 12 months?

#### Environmental crime

There were 185 responses to this part of the question.

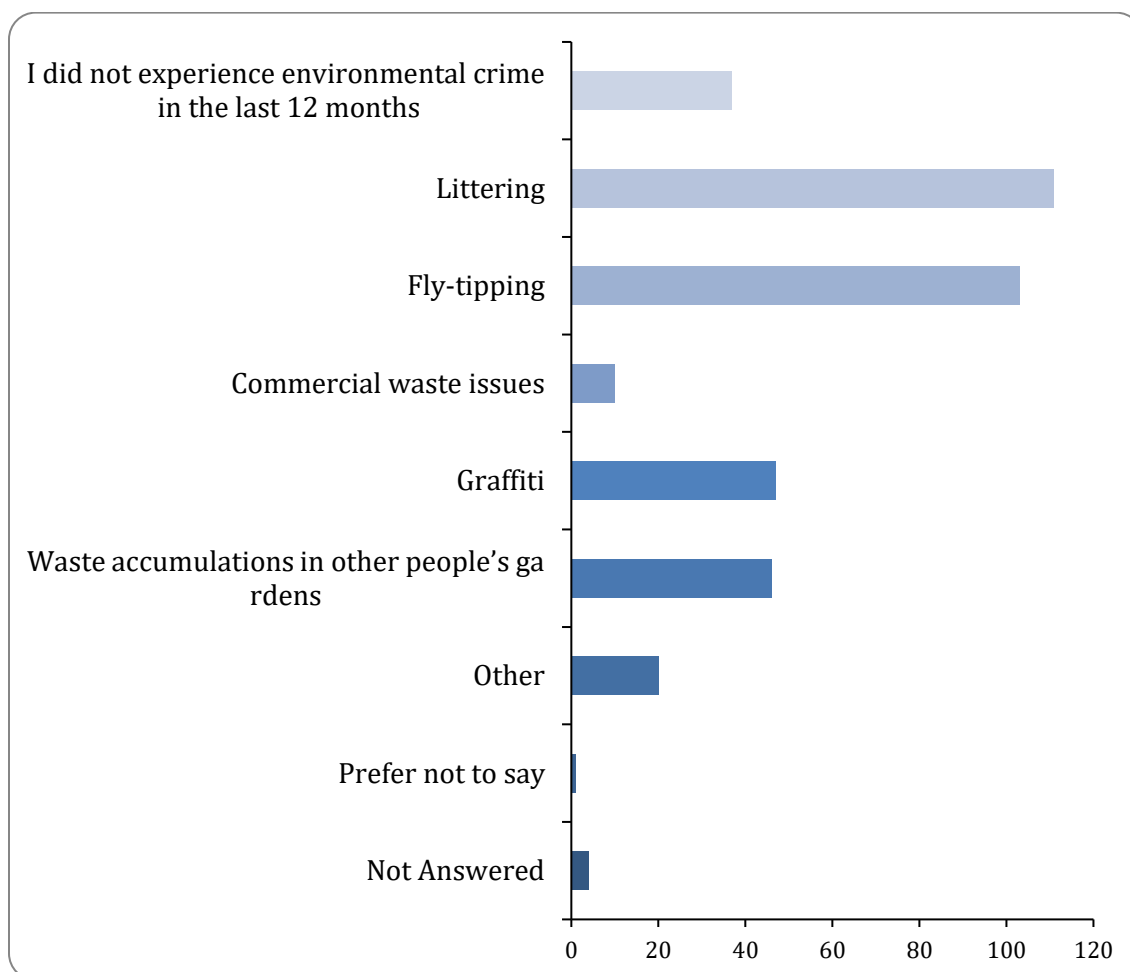


<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Never</b>	41	21.81%
<b>Rarely</b>	23	12.23%
<b>Sometimes</b>	51	27.13%
<b>Often</b>	68	36.17%
<b>Prefer not to say</b>	2	1.06%
<b>Not Answered</b>	3	1.60%

#### 4: Which type(s) of environmental crime have you experienced in the last 12 months?

##### environmental crime incidents

There were 184 responses to this part of the question.



Option	Total	Percent
I did not experience environmental crime in the last 12 months	37	19.68%

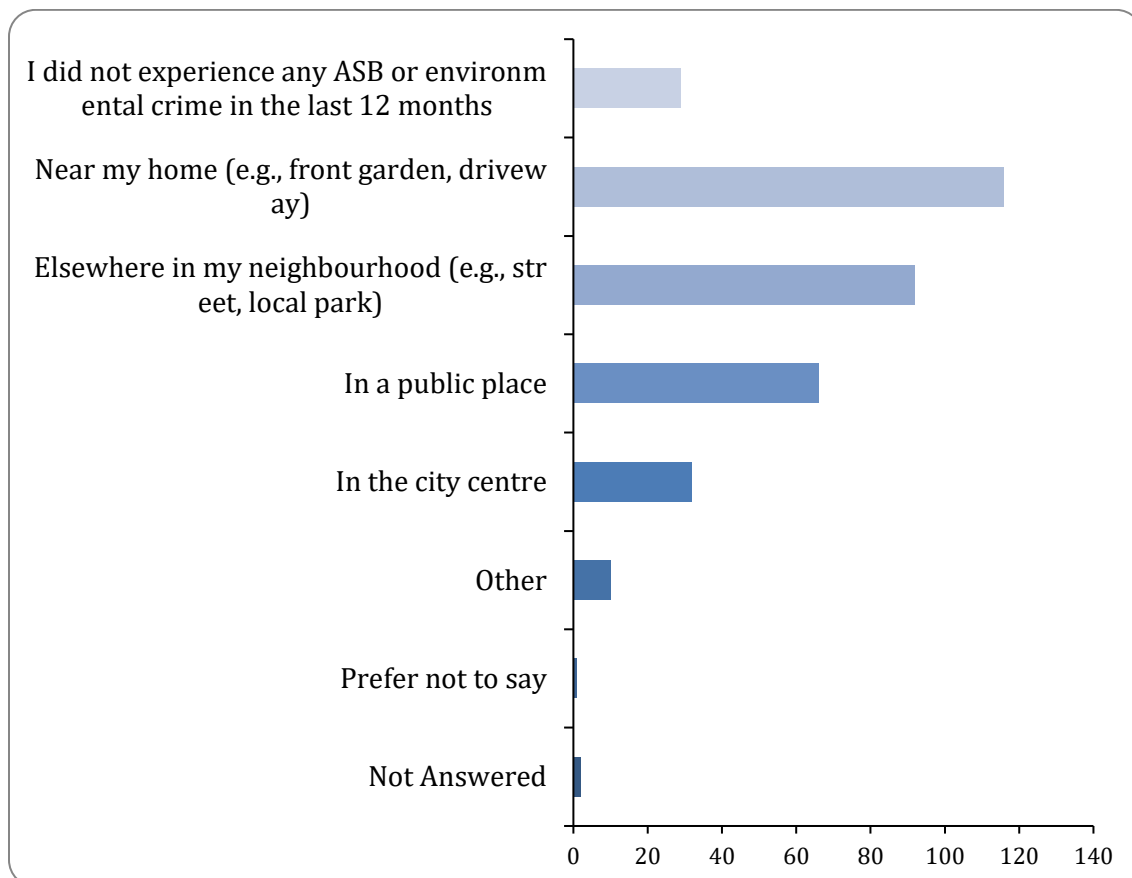
<b>Littering</b>	111	59.04%
<b>Fly-tipping</b>	103	54.79%
<b>Commercial waste issues</b>	10	5.32%
<b>Graffiti</b>	47	25.00%
<b>Waste accumulations in other people's gardens</b>	46	24.47%
<b>Other</b>	20	10.64%
<b>Prefer not to say</b>	1	0.53%
<b>Not Answered</b>	4	2.13%

**If you selected 'other', please specify below:**

There were 25 responses to this part of the question.

## 5: Where did you experience these ASB or environmental crime incidents? where did you experience

There were 186 responses to this part of the question.



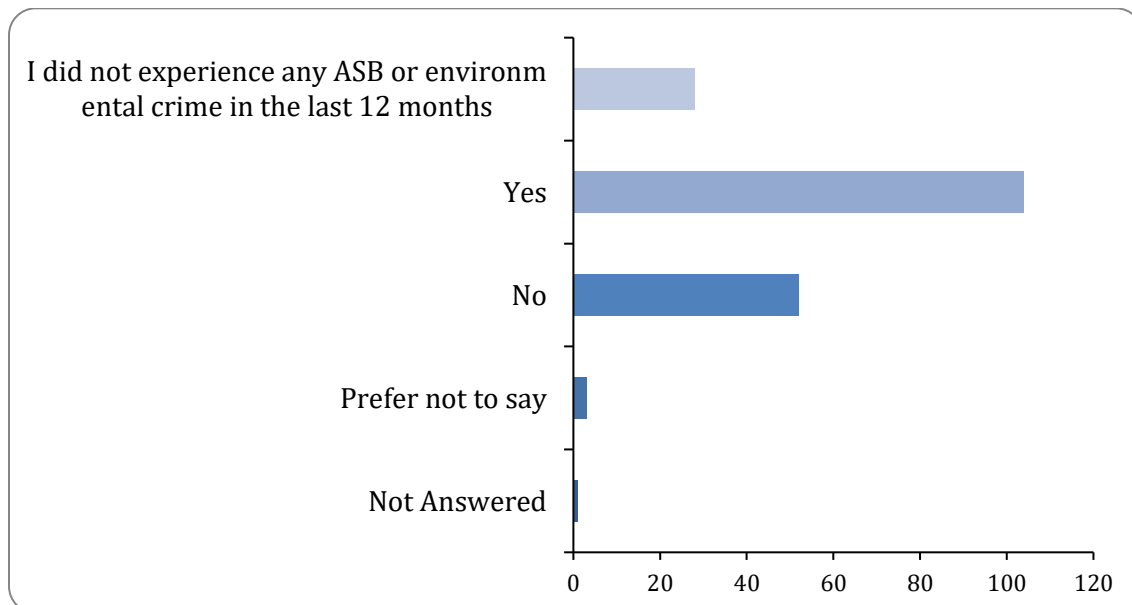
Option	Total	Percent
I did not experience any ASB or environmental crime in the last 12 months	29	15.43%
Near my home (e.g., front garden, driveway)	116	61.70%
Elsewhere in my neighbourhood (e.g., street, local park)	92	48.94%
In a public place	66	35.11%
In the city centre	32	17.02%
Other	10	5.32%
Prefer not to say	1	0.53%
Not Answered	2	1.06%

If you selected 'other', please specify below:

There were 13 responses to this part of the question.

#### 6: Did you report any of these incidents? report

There were 187 responses to this part of the question.

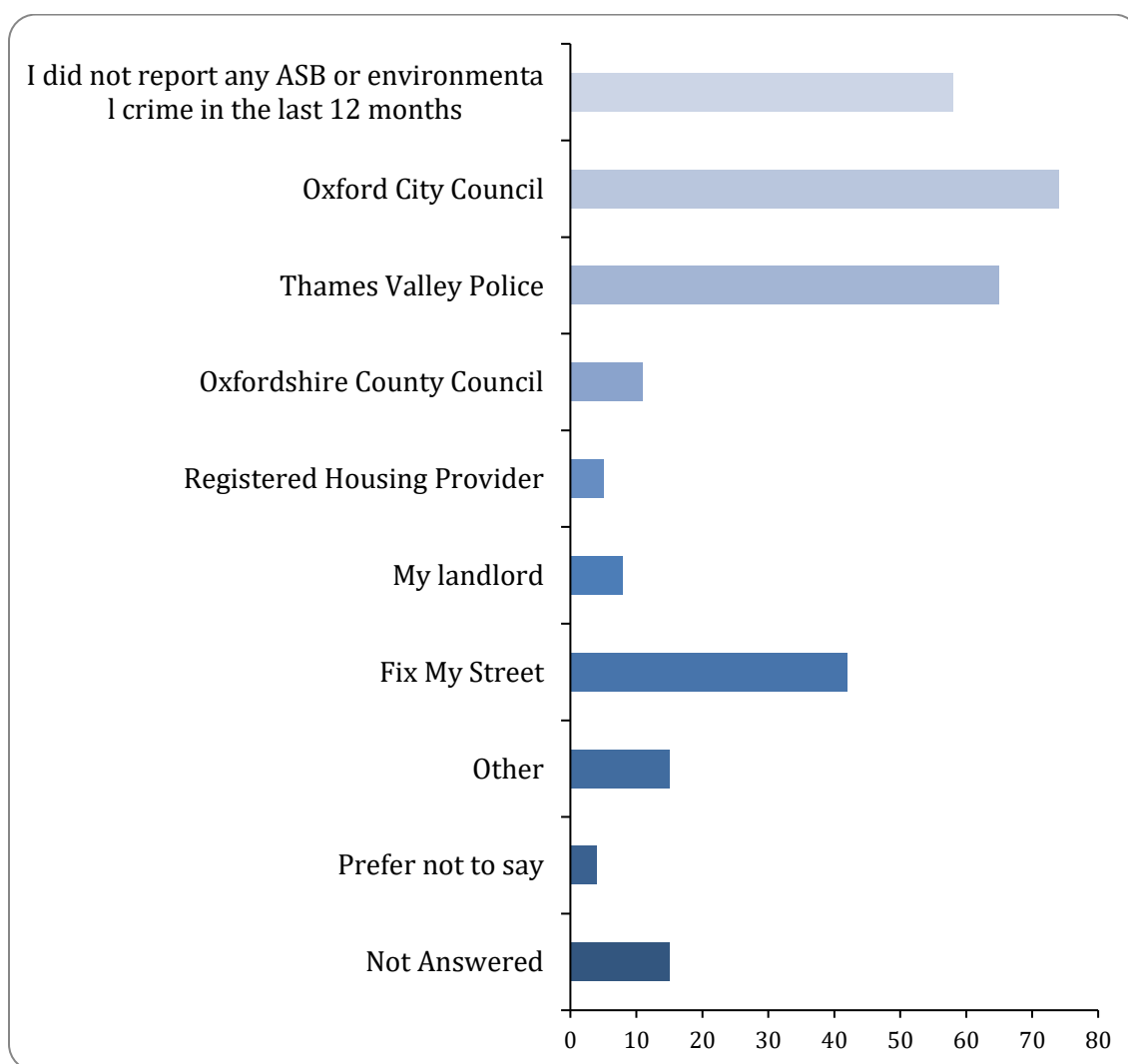


Option	Total	Percent
I did not experience any ASB or environmental crime in the last 12 months	28	14.89%

<b>Yes</b>	104	55.32%
<b>No</b>	52	27.66%
<b>Prefer not to say</b>	3	1.60%
<b>Not Answered</b>	1	0.53%

**7: If you have reported the incident(s), who did you report it to?  
who did you report to**

There were 173 responses to this part of the question.



Option	Total	Percent
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<b>I did not report any ASB or environmental crime in the last 12 months</b>	58	30.85%
<b>Oxford City Council</b>	74	39.36%
<b>Thames Valley Police</b>	65	34.57%
<b>Oxfordshire County Council</b>	11	5.85%
<b>Registered Housing Provider</b>	5	2.66%
<b>My landlord</b>	8	4.26%
<b>Fix My Street</b>	42	22.34%
<b>Other</b>	15	7.98%
<b>Prefer not to say</b>	4	2.13%
<b>Not Answered</b>	15	7.98%

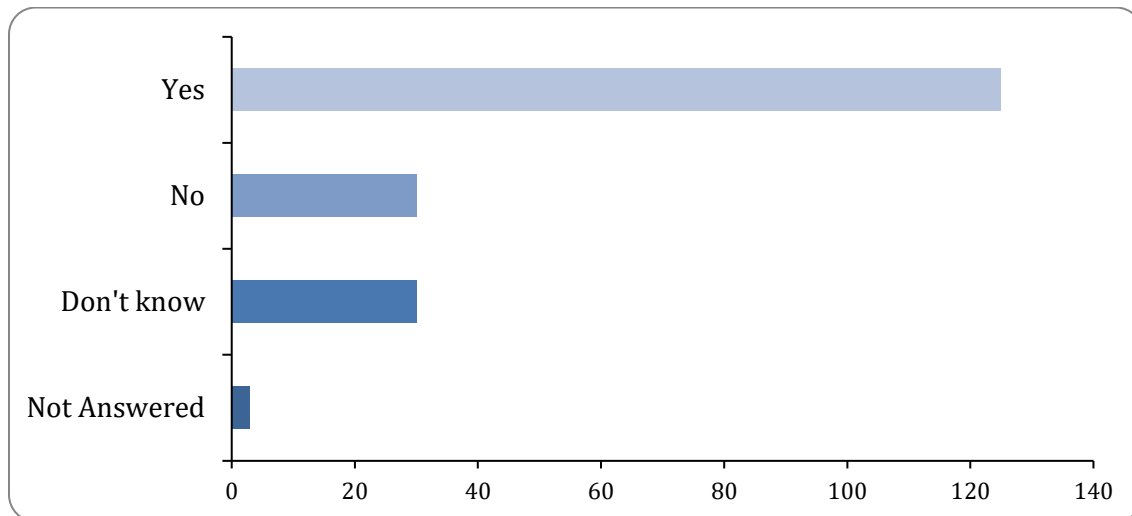
**If you selected 'other', please specify below:**

There were 18 responses to this part of the question.

### 1: Do you feel the five Principles are appropriate?

#### 5 principles

There were 185 responses to this part of the question.



<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Yes</b>	125	66.49%
<b>No</b>	30	15.96%
<b>Don't know</b>	30	15.96%
<b>Not Answered</b>	3	1.60%

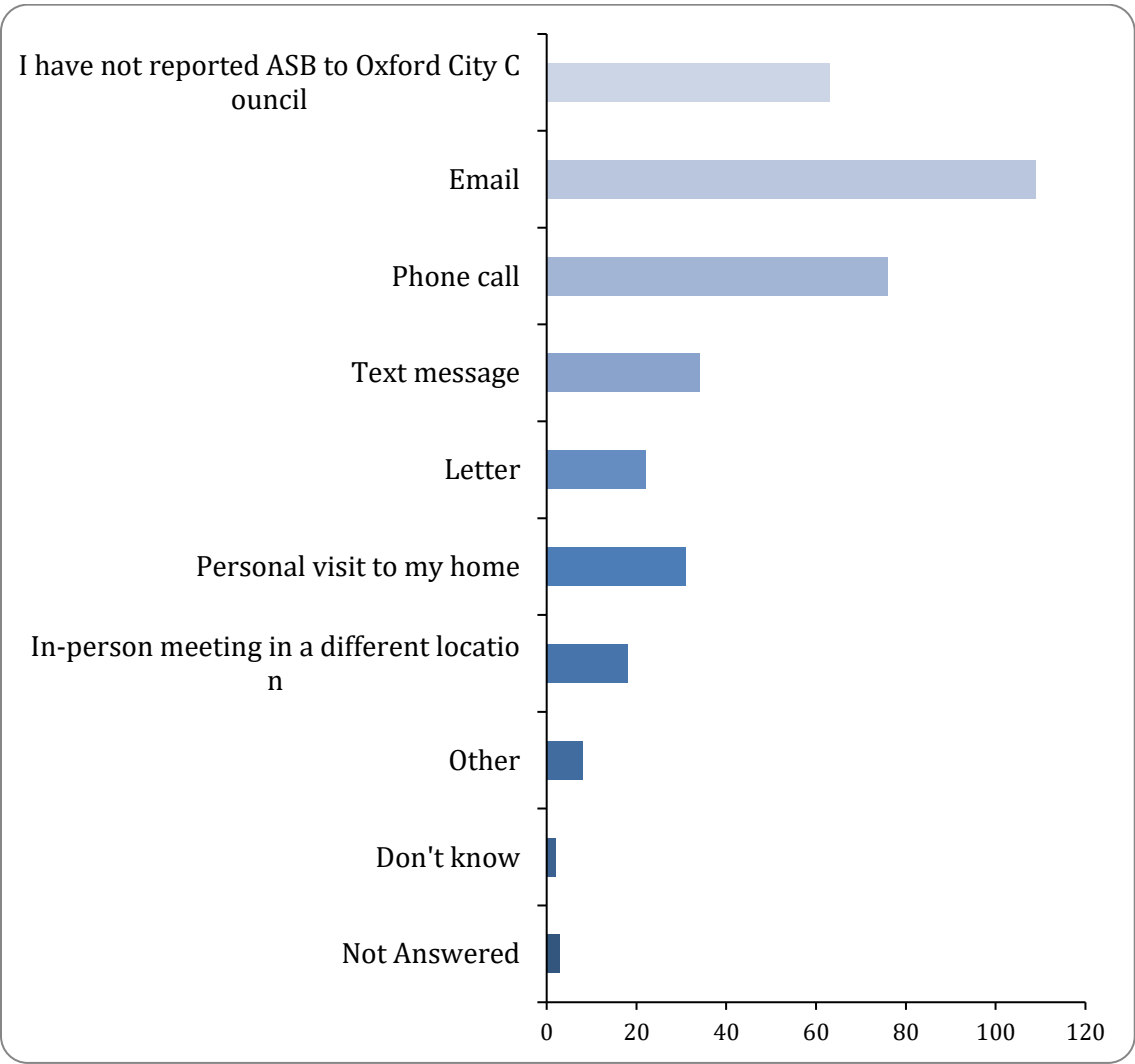


If you selected 'no', please explain below:

There were 27 responses to this part of the question.

2: If you reported ASB to us, which methods of communication would you prefer the most?  
communication methods

There were 185 responses to this part of the question.



Option	Total	Percent
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<b>I have not reported ASB to Oxford City Council</b>	63	33.51%
<b>Email</b>	109	57.98%
<b>Phone call</b>	76	40.43%
<b>Text message</b>	34	18.09%
<b>Letter</b>	22	11.70%
<b>Personal visit to my home</b>	31	16.49%
<b>In-person meeting in a different location</b>	18	9.57%
<b>Other</b>	8	4.26%
<b>Don't know</b>	2	1.06%
<b>Not Answered</b>	3	1.60%

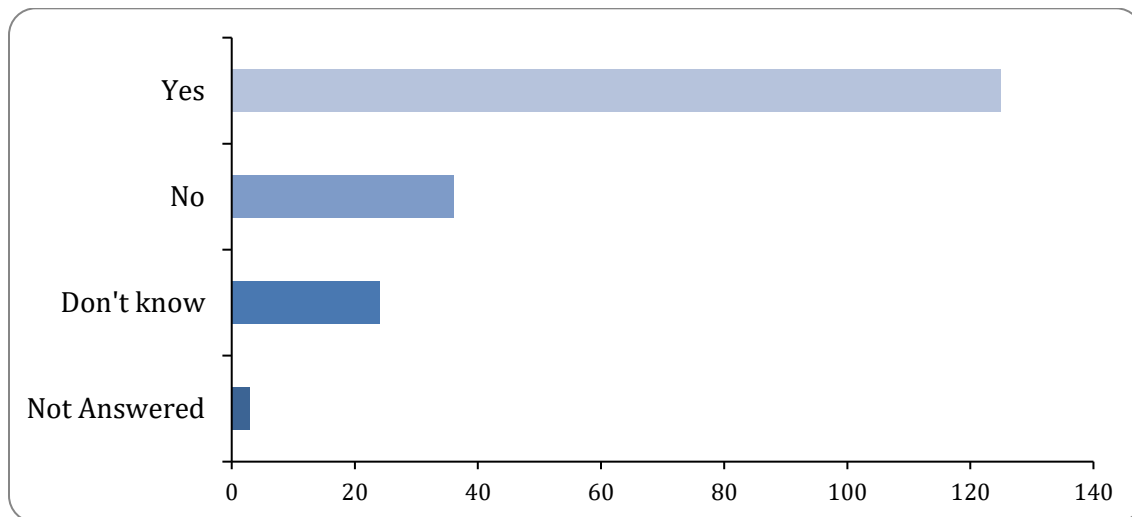
**If you selected 'other', please specify below:**

There were 10 responses to this part of the question.

**3: Our standard is to contact a complainant every 2 weeks during a live case (unless otherwise agreed). Do you feel this approach is suitable?**

**contact approach**

There were 185 responses to this part of the question.



<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Yes</b>	125	66.49%
<b>No</b>	36	19.15%
<b>Don't know</b>	24	12.77%

<b>Not Answered</b>	<b>3</b>	<b>1.60%</b>
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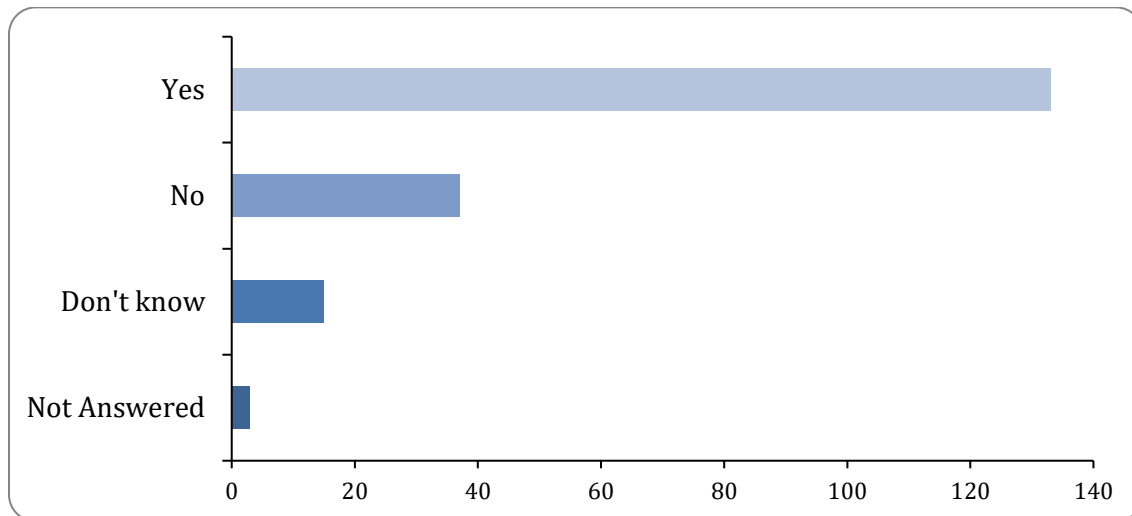
**If you selected 'no', please explain below:**

There were 29 responses to this part of the question.

**4: The Council is not an emergency service, but we believe it is important to contact the complainant with 5 working days (Monday – Friday) of the initial report. Is this a reasonable timescale?**

**contact timescale**

There were 185 responses to this part of the question.



Option	Total	Percent
<b>Yes</b>	<b>133</b>	<b>70.74%</b>
<b>No</b>	<b>37</b>	<b>19.68%</b>
<b>Don't know</b>	<b>15</b>	<b>7.98%</b>
<b>Not Answered</b>	<b>3</b>	<b>1.60%</b>

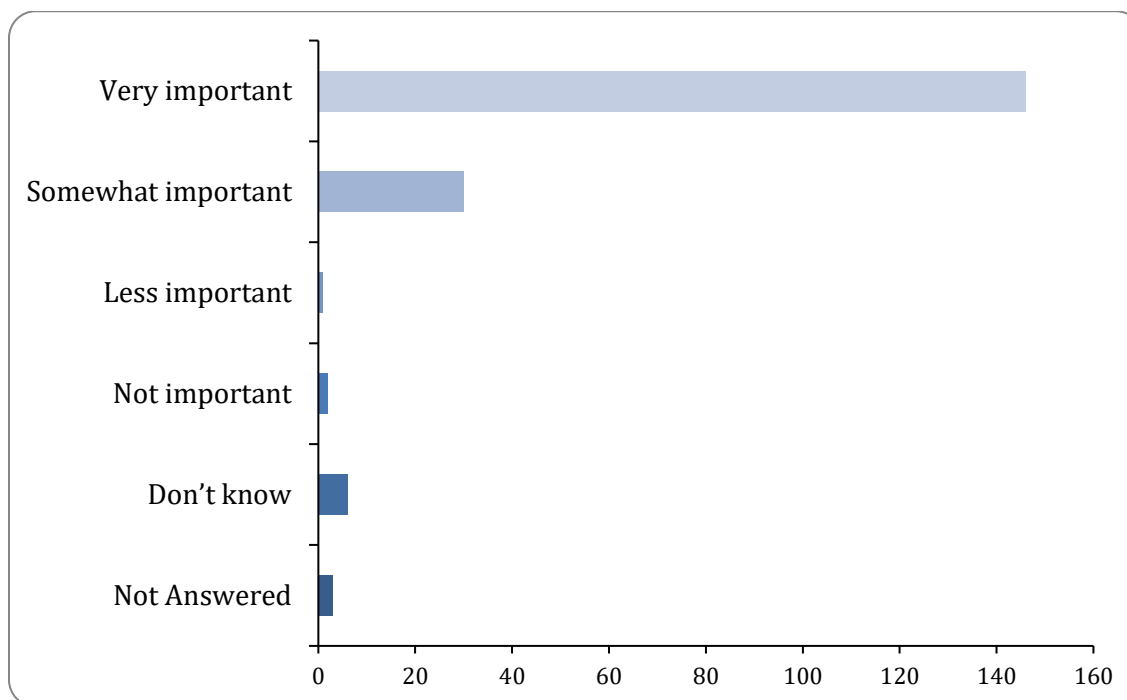
**If you selected 'no', please explain below:**

There were 37 responses to this part of the question.

**5: How important is it to you that we contact the complainant within 5 working days of the initial report?**

**importance of 5 days contact**

There were 185 responses to this part of the question.

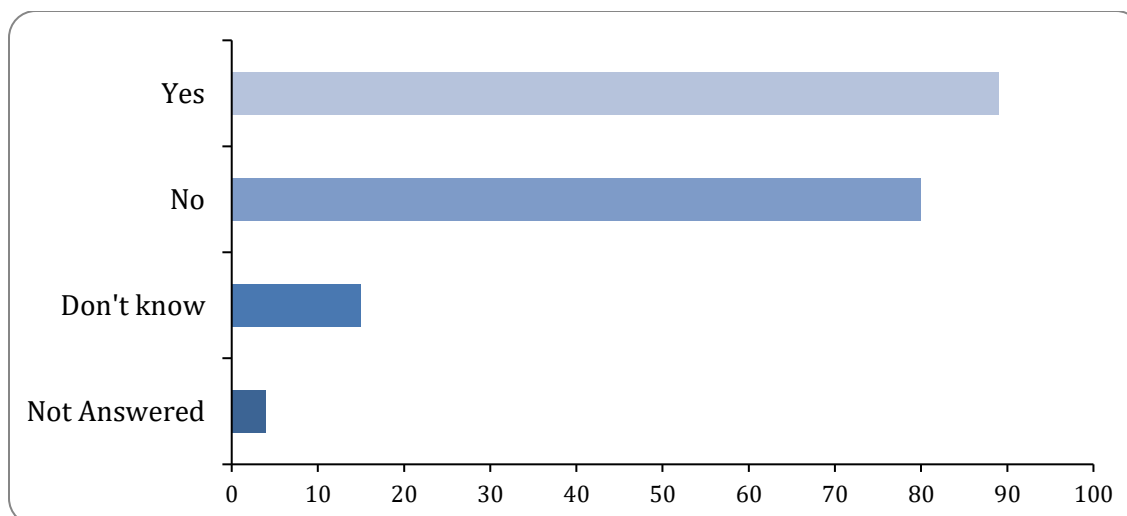


Option	Total	Percent
Very important	146	77.66%
Somewhat important	30	15.96%
Less important	1	0.53%
Not important	2	1.06%
Don't know	6	3.19%
Not Answered	3	1.60%

**6: In cases involving violence, hate crime, child safeguarding, or threatening behaviour, we aim to contact the complainant within 3 working days of the initial report. Is this a reasonable timescale?**

**3 days contact**

There were 184 responses to this part of the question.



Option	Total	Percent
Yes	89	47.34%
No	80	42.55%
Don't know	15	7.98%
Not Answered	4	2.13%

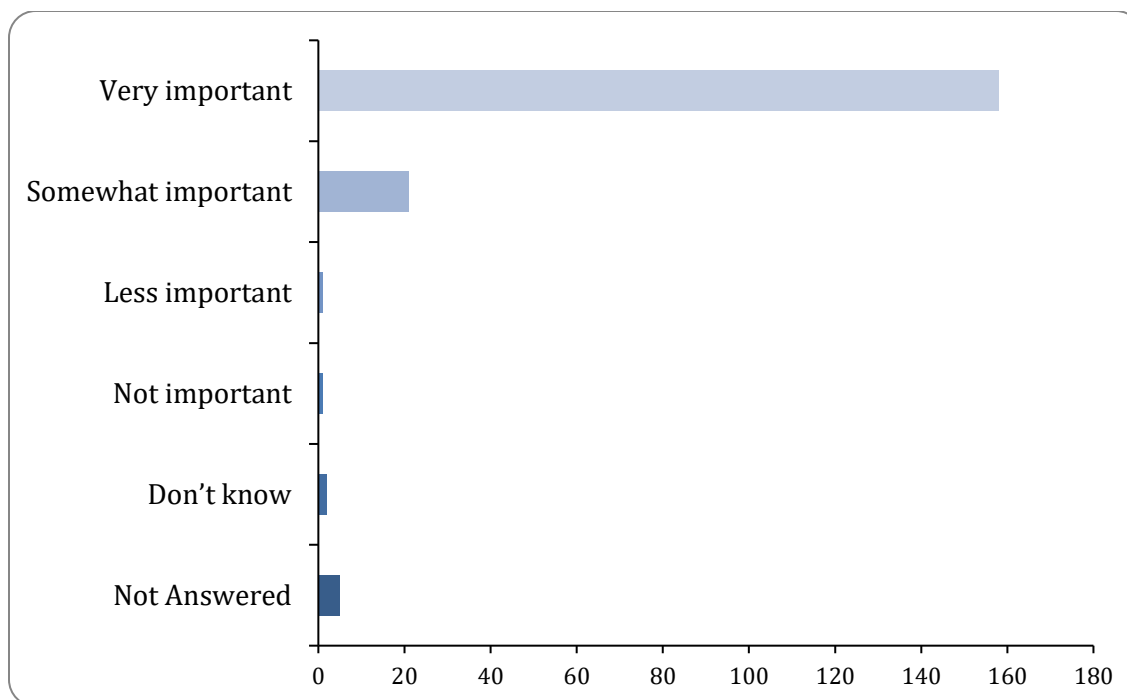
**If you selected 'no', please explain below:**

There were 66 responses to this part of the question.

## 7: How important is it that the complainant is informed when the case is closed?

### closure contact importance

There were 183 responses to this part of the question.

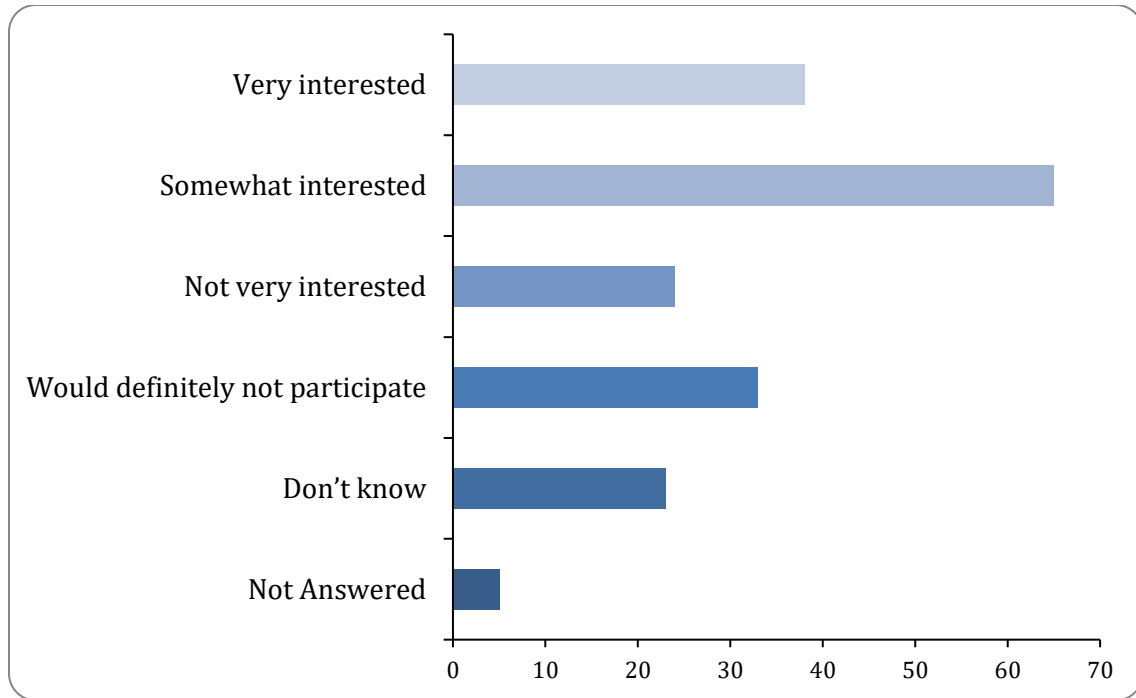


Option	Total	Percent
Very important	158	84.04%
Somewhat important	21	11.17%
Less important	1	0.53%
Not important	1	0.53%
Don't know	2	1.06%
Not Answered	5	2.66%

**8: One way to resolve neighbour disputes is for people to speak to each other about their concerns. This may involve a mediation service to help with the case. If you reported anti-social behaviour to the Council, how willing would you be to explore mediation as an option?**

**mediation**

There were 183 responses to this part of the question.



Option	Total	Percent
Very interested	38	20.21%
Somewhat interested	65	34.57%
Not very interested	24	12.77%
Would definitely not participate	33	17.55%
Don't know	23	12.23%
Not Answered	5	2.66%

## 1: What is your postcode?

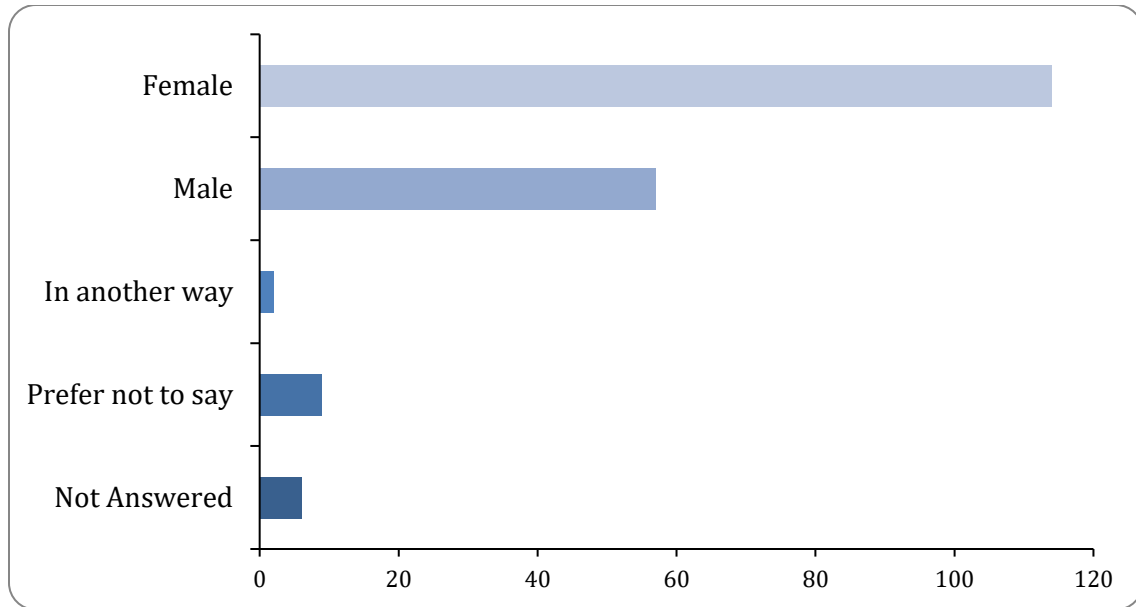
### Postcode

There were 174 responses to this part of the question.

## 2: Which of the following best describes how you think of yourself?

### Sex

There were 182 responses to this part of the question.



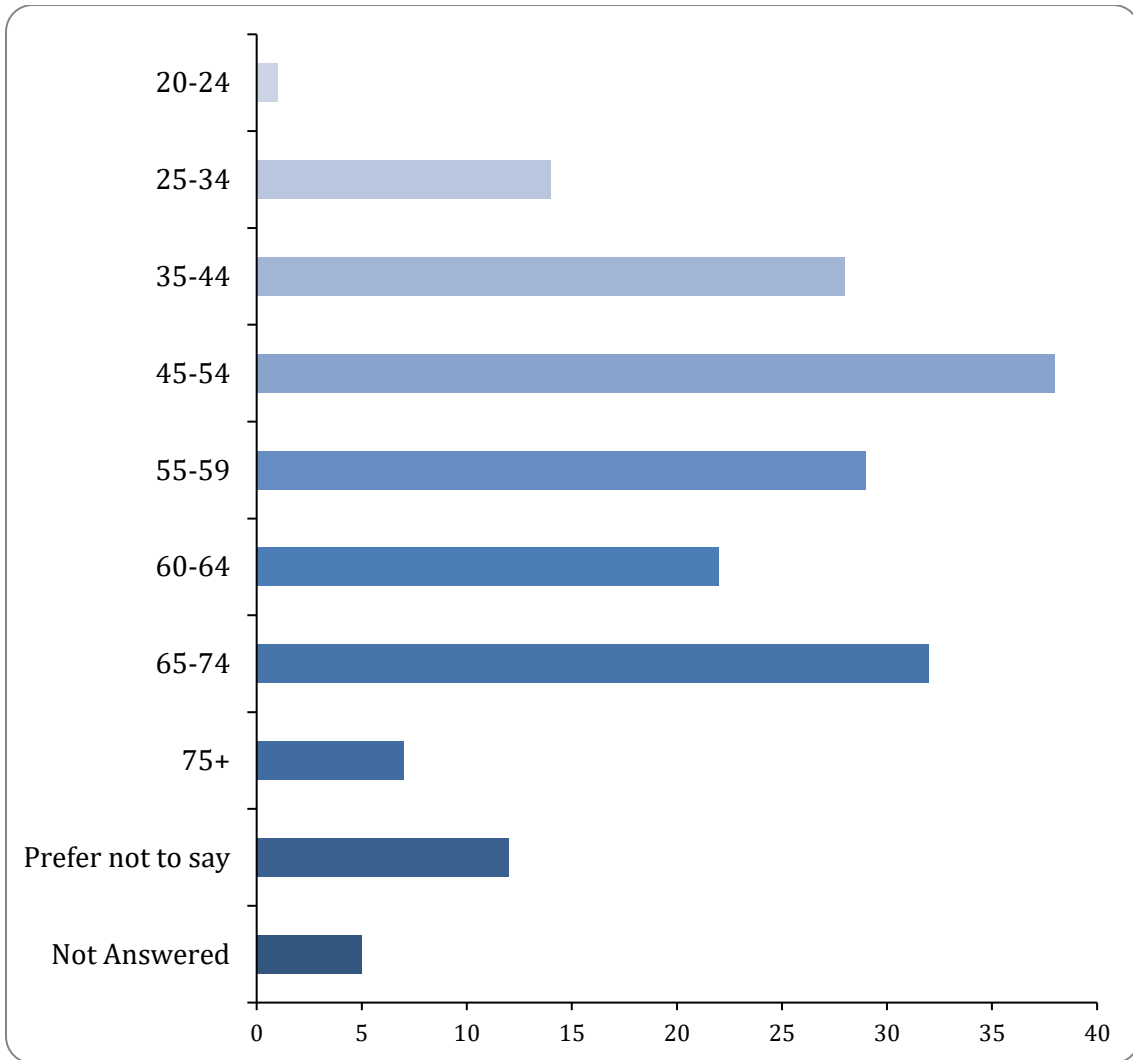
Option	Total	Percent
Female	114	60.64%
Male	57	30.32%
In another way	2	1.06%
Prefer not to say	9	4.79%
Not Answered	6	3.19%

### 3: Which age bracket do you fall into?

#### Age

There were 183 responses to this part of the question.



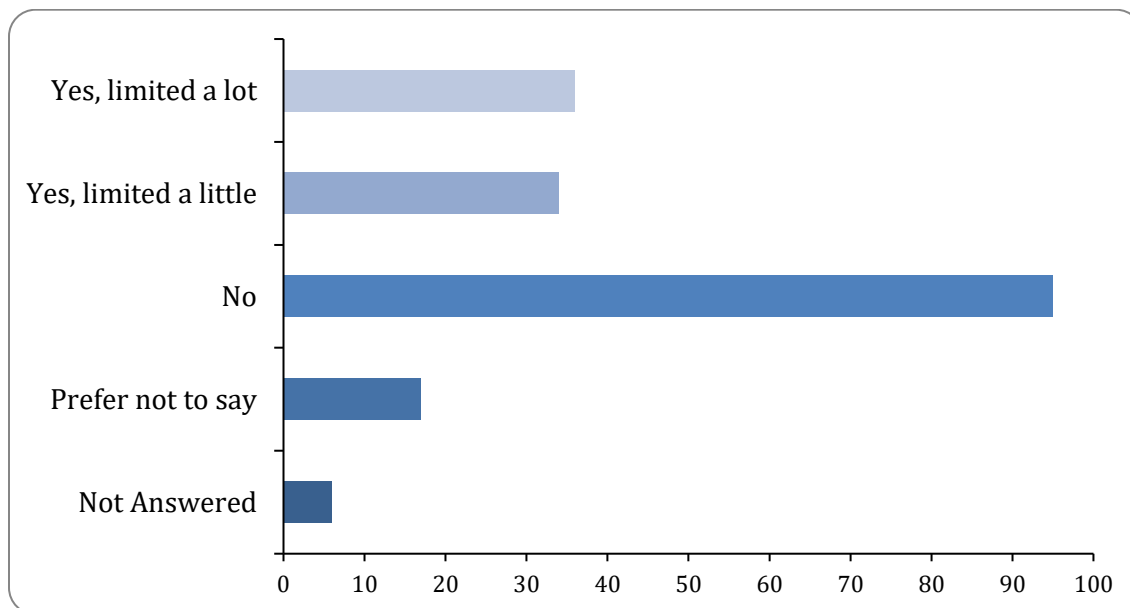


Option	Total	Percent
Under 16	0	0.00%
16-19	0	0.00%
20-24	1	0.53%
25-34	14	7.45%
35-44	28	14.89%
45-54	38	20.21%
55-59	29	15.43%
60-64	22	11.70%
65-74	32	17.02%
75+	7	3.72%
Prefer not to say	12	6.38%
Not Answered	5	2.66%

#### 4: Are your day to day activities limited because of a health problem or disability that has lasted, or is expected to last, at least 12 months?

##### Disability

There were 182 responses to this part of the question.

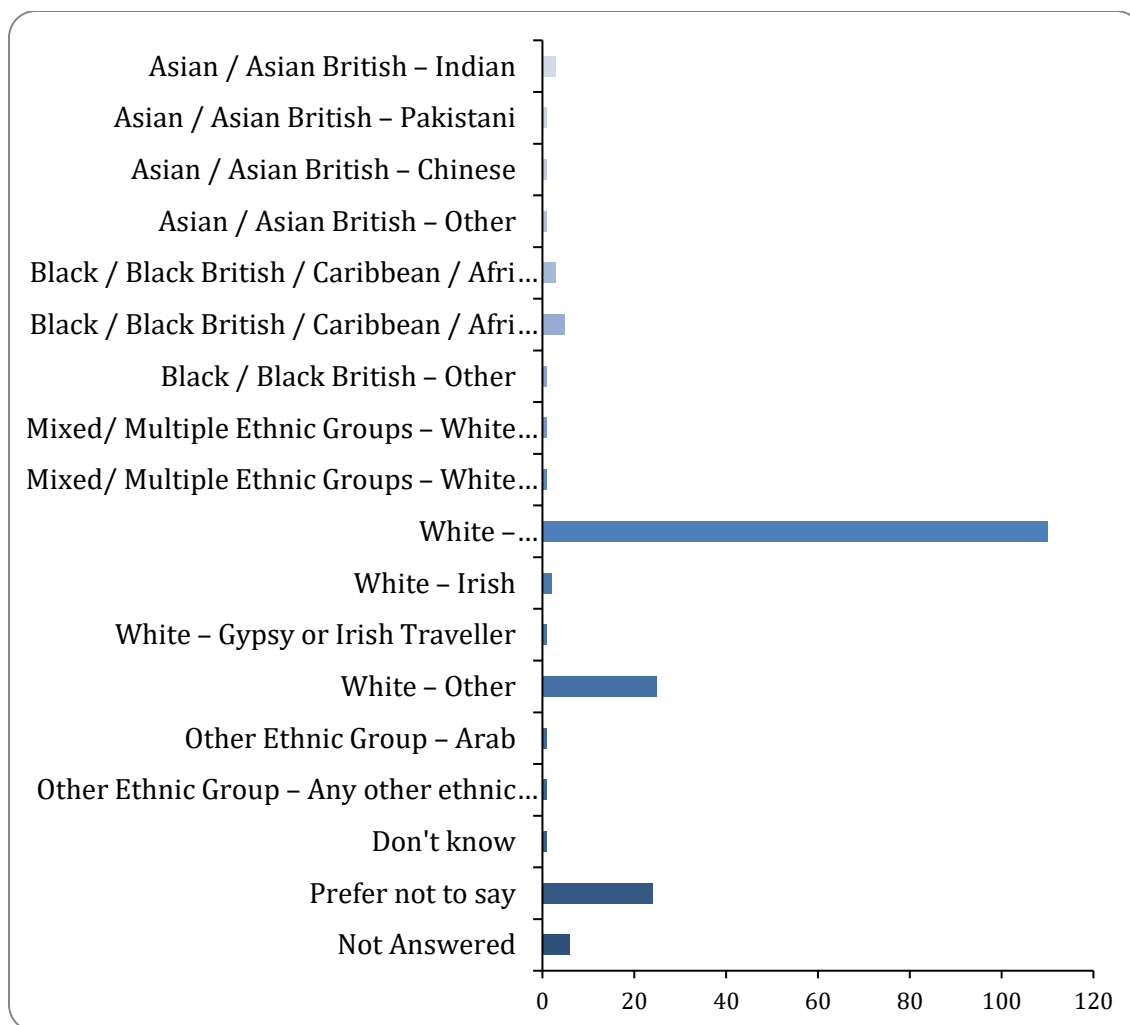


Option	Total	Percent
Yes, limited a lot	36	19.15%
Yes, limited a little	34	18.09%
No	95	50.53%
Prefer not to say	17	9.04%
Not Answered	6	3.19%

#### 5: Which of the following best describes your ethnicity?

##### Ethnicity

There were 182 responses to this part of the question.

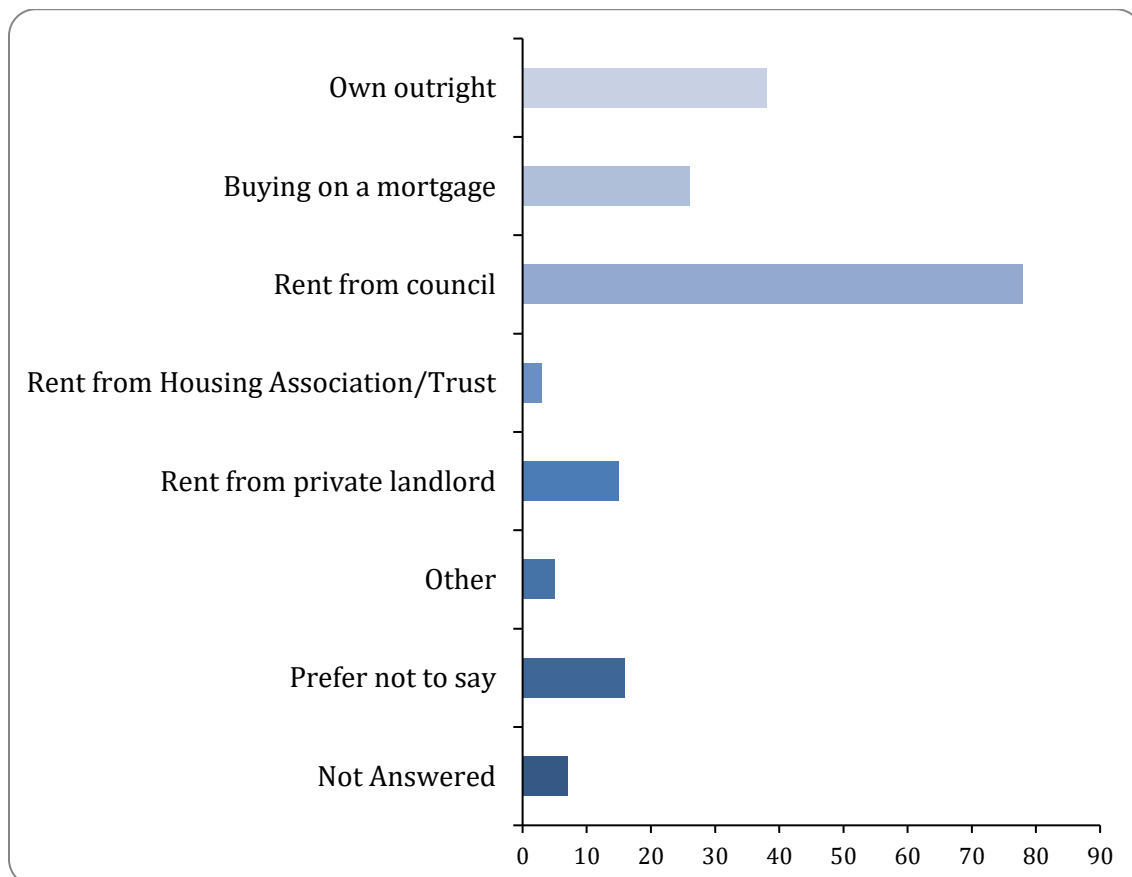


Option	Total	Percent
Asian / Asian British – Indian	3	1.60%
Asian / Asian British – Pakistani	1	0.53%
Asian / Asian British – Bangladeshi	0	0.00%
Asian / Asian British – Chinese	1	0.53%
Asian / Asian British – Other	1	0.53%
Black / Black British / Caribbean / African – Caribbean	3	1.60%
Black / Black British / Caribbean / African – African	5	2.66%
Black / Black British – Other	1	0.53%
Mixed/ Multiple Ethnic Groups – White and Black Caribbean	1	0.53%
Mixed/ Multiple Ethnic Groups – White and Black African	0	0.00%
Mixed/ Multiple Ethnic Groups – White and Asian	1	0.53%

<b>Mixed/ Multiple Ethnic Groups – Other</b>	0	0.00%
<b>White – English/Welsh/Scottish/Northern Irish/British</b>	110	58.51%
<b>White – Irish</b>	2	1.06%
<b>White – Gypsy or Irish Traveller</b>	1	0.53%
<b>White – Roma</b>	0	0.00%
<b>White – Other</b>	25	13.30%
<b>Other Ethnic Group – Arab</b>	1	0.53%
<b>Other Ethnic Group – Any other ethnic group</b>	1	0.53%
<b>Don't know</b>	1	0.53%
<b>Prefer not to say</b>	24	12.77%
<b>Not Answered</b>	6	3.19%

## 6: How does your household occupy your current home? tenure

There were 181 responses to this part of the question.



Option	Total	Percent
Own outright	38	20.21%
Buying on a mortgage	26	13.83%
Rent from council	78	41.49%
Rent from Housing Association/Trust	3	1.60%
Rent from private landlord	15	7.98%
Other	5	2.66%
Don't know	0	0.00%
Prefer not to say	16	8.51%
Not Answered	7	3.72%

**If you selected 'other', please specify:**

There were 7 responses to this part of the question.

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